

# DAMAGE PREVENTION IS A SHARED RESPONSIBILITY

## STEP 1

### YOUR RESPONSIBILITY



24hrs/day - 7 days/wk

[Click HERE](#)

or

Call Alberta One-Call toll-free:

**1-800-242-3447**

*Monday through Friday (except holidays)  
during regular business hours*

*Operators of buried facilities require at least two full working days notice prior to any intended ground disturbance.*

## STEP 2

### ALBERTA ONE-CALL RESPONSIBILITY

#### NOTIFYING OUR MEMBERS OF YOUR DIGGING PROJECT

**Alberta One-Call will:**

1. assign a ***ticket number*** to your locate request; and
2. notify the owners of the buried facilities within the vicinity of the dig site.

When the operators of buried facilities receive the locate request from Alberta One-Call, they assess the information on the ticket and determine whether or not the proposed ground disturbance will be in conflict with their buried facilities.

## STEP 3

### BURIED FACILITY OWNER RESPONSIBILITY

#### LOCATING AND MARKING BURIED UTILITIES

Within two full working days, buried facility operators are expected to:

- identify and mark the location of their buried facilities;
- provide clearance to proceed with your project without a locate; or
- contact you to arrange a mutually acceptable time to meet on site.

#### **IMPORTANT:**

If you are advised that you may proceed to dig without a locate, request confirmation in writing for your protection.



**You contact us. We notify our members of your digging project. Our members locate their buried facilities if they are in the vicinity of your digging project.**

***Please note that Alberta One-Call does not perform locates.***

