

Step 1

YOUR RESPONSIBILITY



24hrs/day & 7 days/wk

www.AlbertaOneCall.com

or

Call 1-800-242-3447

Regular business hours

Monday thru Friday

(except holidays)

Operators of buried utilities require at least three working days notice prior to any ground disturbance.

Step 2

OUR RESPONSIBILITY

NOTIFYING OUR MEMBERS OF YOUR DIGGING PROJECT

Alberta One Call will:

1. Assign a ticket number to your locate request; and
2. Notify our members of the planned ground disturbance in the vicinity of their buried infrastructure.

Upon receipt of locate request, members assess the information on the ticket and determine whether or not the proposed ground disturbance will be in conflict with their buried facilities.

Step 3

BURIED UTILITY OWNER RESPONSIBILITY

LOCATING AND MARKING BURIED UTILITIES

Within THREE working days, Buried Utility Owners will either:

1. Contact you to arrange a time to meet on-site for the next available appointment; **OR**
2. Identify and mark the location of their buried infrastructure; **OR**
3. Provide clearance to proceed with your proposed ground disturbance.

If you are advised that you may proceed to dig without a locate, request confirmation in writing.